

InService Travel Indemnity Form

AGENT, and its authorized representatives will, from time to time, request InService Travel to issue airline ticket(s) for Agent's clients. Such airline ticket(s) may be purchased through the client's credit card.

AGENT, and its authorized representatives agree that:

1. AGENT, and its authorized representatives, will exercise due diligence in verifying the Cardholder's identity and signature, and securing proper authorization from the Cardholder for the transaction. Such proper authorization constitutes a **Universal Credit Card Charge Form** (hereinafter referred to as the UCC) validated by AGENT with credit card information, and signed by the Cardholder. The UCC should also include "change & cancel penalties apply" and the dollar amount. Under certain circumstances the Cardholder's signature may be substituted with **Signature On File** but only when AGENT receives written authority from the Cardholder to use his/her credit card for a ticketing purchase(s), and only after identity has been verified by the AGENT and only if the Cardholder's written consent acknowledges penalties to be paid for changes and/or cancellations occurring after ticket purchase. AGENT must provide INSERVICE TRAVEL with a copy of the AGENT'S UCC Charge Form or Cardholder's written authority upon request.
2. AGENT accepts full responsibility for charge-backs, disputes and other non-payments by the passenger, Cardholder or Credit Card Company. In this event, INSERVICE TRAVEL will first present the UCC to the credit card company, signed by the Cardholder or the Cardholder's (verified) written authority as provided to us by the AGENT. If the credit card company rejects authorization for any reason, AGENT will pay InService Travel the full amount of the charge-back or dispute.
3. INSERVICE TRAVEL will secure the approval code for the ticket(s).
4. All paid rebates and/or commissions will be returned to INSERVICE TRAVEL before any ticket(s) will be processed for a credit to the Cardholder less applicable fee(s) and penalty(s). AGENT agrees to indemnify and hold INSERVICE TRAVEL harmless against all claims, damages, losses, costs and expenses (including attorney fees) arising in connection with, or relating to, any failure or refusal by any Client(s) or Cardholder(s) to pay for any ticket(s) and/or subsequent change/cancel penalty(s) for ticket(s) issued or supplied by INSERVICE TRAVEL on behalf of AGENT.
5. To the fullest extent permitted by law, AGENT shall indemnify and hold harmless INSERVICE TRAVEL and its agents and their employees from and against all claims, damages, losses, costs and expenses (including attorneys' fees), arising in connection with, or relating to, any failure or refusal by any Client(s) or Cardholder(s) to pay for any ticket(s) and/or subsequent change/cancel penalty(s) for ticket(s) issued or supplied by INSERVICE TRAVEL on behalf of AGENT, or otherwise arising out of or relating to this agreement, provided that any such claim, damage, loss or expense is caused in whole or in part by any act or omission of the AGENT, any Subcontractor, anyone directly or indirectly employed by any of them or anyone for whose acts any of them may be liable, whether or not it is caused in part by a party indemnified hereunder.

Signature By: _____

Print Name: _____

Agency name _____

Address _____

City _____ State ____ Zip _____

Email _____

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